



# AMA COMPUTER ACADEMY DESKTOP SUPPORT SYLLABUS



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# Desktop Support Syllabus

## **Operating Systems**

- Overview of Operating system
- Types of Operating Systems
- Overview of Windows 8 Operating system
- Overview of Windows 10 Operating system
- Installing Windows 7 Operating system
- Installing Ubuntu on a PC
- Installing Windows server 2008 R2
- Creating Windows 10 Bootable Pen drive
- Installing Windows 10 Operating system

## **Creating Virtual Operating System Environment**

- Virtualization
- Creating Virtual Operating System Environment
- Creating Windows 7 Virtual Operating System
- Creating Ubuntu Virtual Operating System
- Configuring Virtual Operating System Environment
- Configuring Windows 7 Virtual Machine
- Using electa Screen Recorder and Format Factory
- Configuring Ubuntu Virtual Machine
- Creating ISO File from a Data CD or DVD

## **Managing Users and Groups**

- Users in Linux
- Users in Windows
- Creating Users and Groups in Linux
- Creating Users and groups in Windows 7 & 10
- Managing Users and Groups in OS

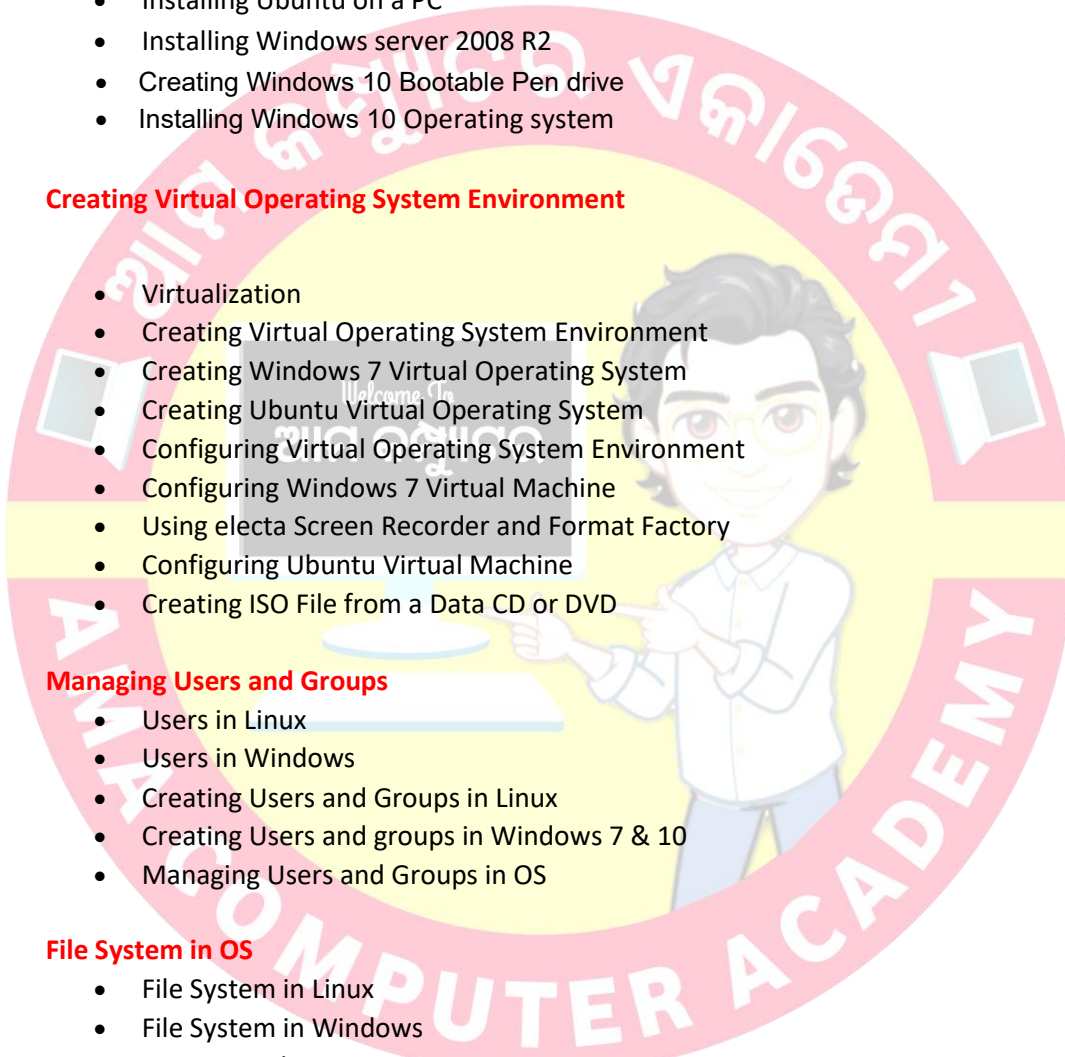
## **File System in OS**

- File System in Linux
- File System in Windows
- Assigning File Permissions in Linux
- Combining Shared Folder and NTFS Permissions in Windows
- Files and Folders Permissions in Windows
- File System in OS

## **Disks and Devices Management**

- Partitioning a Hard Disk
- Managing Devices and Drivers in an OS

## **Configuring Backups and System Images**



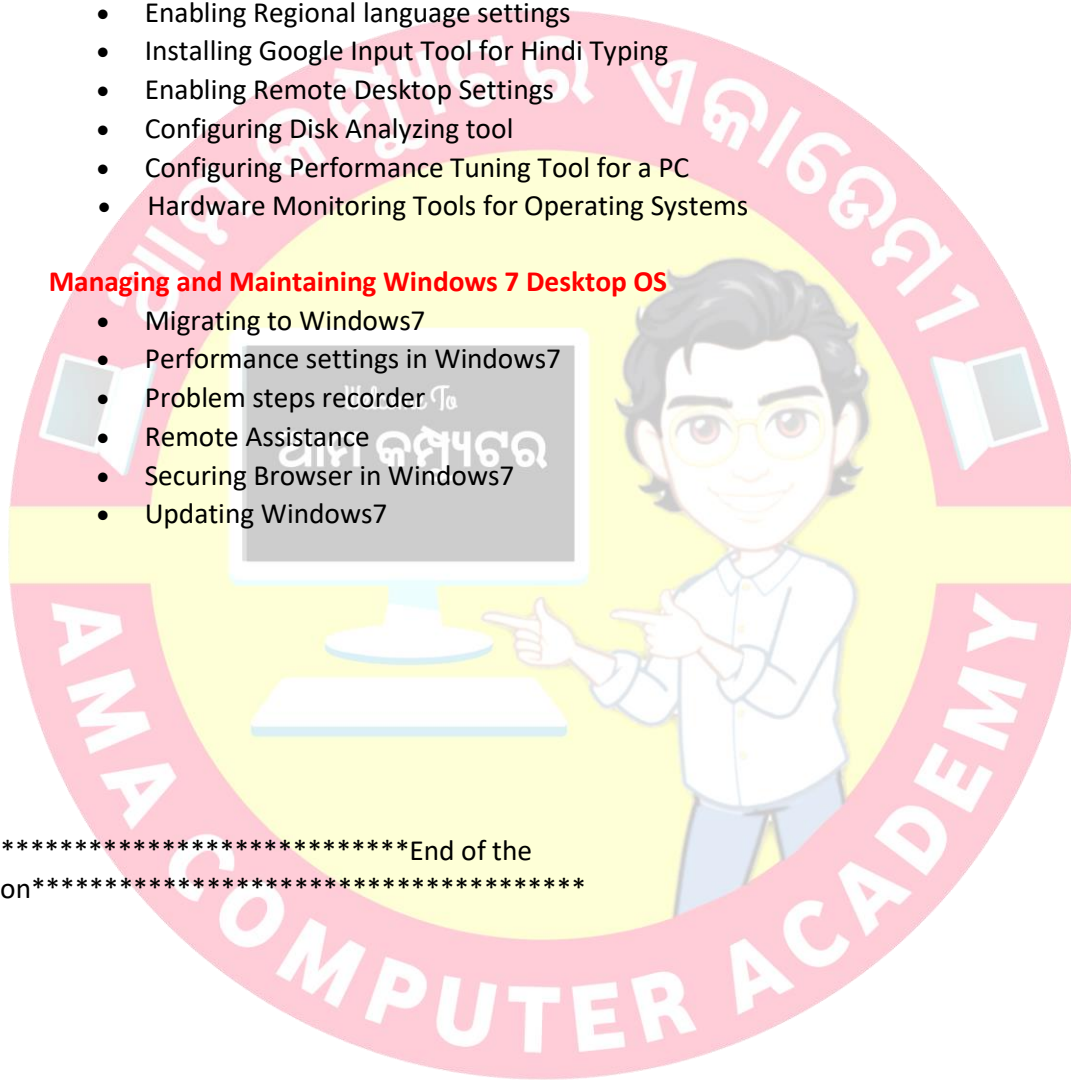
- Configuring backups in Windows Operating System
- Capturing Disk Image -Backup
- Capturing Disk Image -Restore
- Configuring Backups in Windows Operating System
- Configuring Backups

**Post Installation configurations and maintenance of an OS**

- Configuring Regional Language Settings
- Configuring Remote Desktop Settings
- Enabling Regional language settings
- Installing Google Input Tool for Hindi Typing
- Enabling Remote Desktop Settings
- Configuring Disk Analyzing tool
- Configuring Performance Tuning Tool for a PC
- Hardware Monitoring Tools for Operating Systems

**Managing and Maintaining Windows 7 Desktop OS**

- Migrating to Windows7
- Performance settings in Windows7
- Problem steps recorder
- Remote Assistance
- Securing Browser in Windows7
- Updating Windows7



\*\*\*\*\*End of the  
Session\*\*\*\*\*

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